



The Maine Water Company
93 Industrial Park Road
Saco, ME 04072-1804

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March 22, 2019

Re: Important Notice

Dear South Main Street Customers,

We are writing to you today to inform you of water utility work on South Main Street in Rockland that will begin shortly. We will be replacing approximately 2300-feet of 8-inch cast iron water main with 12-inch ductile iron main, renewing 37 water services and two fire hydrants within the public right-of-way. The water main replacement project will start at the intersection of Pleasant Street and South Main Street and end at the intersection of Thomaston Street and South Main Street. The project is expected to be completed by the end of July.

Some customers' services will be affected by this project and we will be contacting you personally to make arrangements for a temporary above ground water service connection which will allow us to continue to serve you during the construction phase of the project. This connection will require a brief interruption of service to your home, generally less than one hour. **Temporary water lines are installed above ground and are run prior to the actual construction work to limit interruption in your water supply as the work progresses.** While all efforts will be made to keep the temporary lines well marked and away from travelled routes or paths, please be aware of the piping running above ground as it may present a trip hazard. **Installation of temporary water pipes will begin late March.**

Your water service will be impacted during the construction phase of this project for short periods of time. We will give you a 72 hour notice when possible and no less than 24 hours of any planned interruptions in your water service. We expect that your water service will be shut down for less than eight hours and we will get you back in service just as quickly as possible. We also want to inform you that the construction area may present additional hazards, such as open trenches, roadway depressions or bumps that require caution. Our contractor will have appropriate signs, barricades and lighting to insure our construction zones are as safe as possible. However, we understand that construction zones present an unusual attraction, especially to children, and we ask you to avoid any open excavations and take all necessary precautions if you visit the project area. Traffic will be affected and be may be reduced to one lane at times, or restricted to local traffic only.

The purpose of this work is to replace the aging infrastructure on South Main Street. We have had water main breaks on this section of water main in the past that have interrupted service and caused other issues. This project will also improve water quality and flows in the area. Feel free to call our office if you have any questions about the project. I can be reached at 1.800.287.1643. Thank you for your cooperation during this construction project.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Cummons". The signature is fluid and cursive.

Michael Cummons

Camden/Rockland Superintendent